It’s clear you have a vested interest in keeping your data secure. And at EyeMed, security is everyone’s job. That’s why we have system controls and protocols based on a comprehensive approach that’s secure, managed and verified.

**Secure**
We’re always working to protect internal, client and member data from external eyes.

**END-TO-END ENCRYPTION (DATA IN-FLIGHT AND AT-REST)**
Whether data is being stored or actively communicated, our system is designed so only appropriate and authorized users can access it. This means no third-party can eavesdrop, decipher or tamper with the data.

**TWO-FACTOR AUTHENTICATION**
This security enhancement requires 2 types of credentials for logging into accounts. When associates remotely connect to our network, or when members, clients or in-network providers log in to our websites, they need both a unique user ID and PIN.

**SECURE CODING PRACTICES**
We spot and fix security issues before code goes live through the use of a secure code analyzer. Using the widely accepted development standards of Open Web Application Security Project, our developers are well-trained in secure coding practices.

**INDUSTRY-LEADING PLATFORMS**
EyeMed is the only vision benefits company using 3 best-in-class systems (leaders in claims software, payment/billing processes and data management) to deliver a secure design and approach.

**Managed**
We have tools, training and tracking in place to meet rigorous security standards.

**VENDOR OVERSIGHT**
We conduct annual assessments of critical vendors through systemic tracking and regular site visits. We review security controls and compliance practices to make sure they satisfy our exacting criteria.

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SECURITY AWARENESS
Each of our associates is trained every year in security and compliance. In 2017, we earned industry honors for our interactive and engaging education approach.

24/7 COMMAND CENTER
We keep a close eye on our systems to make sure they’re running like they should. 24/7 oversight — located right in our corporate headquarters, using advanced tools and dashboards.

TIER III CERTIFICATION
Our data center earned a Tier III certification from the Uptime Institute, a global authority on infrastructure performance and reliability. Among other things, it means that our data center keeps running during equipment replacement and maintenance.

Verified
We use third-party partners to test, prod and probe for weak points; then we do it again.

VULNERABILITY SCANS
Our equipment, applications and code are regularly checked by third-party experts to report on potential risks and prevent breaches.

PENETRATION TESTING
We don’t stop with vulnerability scans — we take it a step further. We hire third-parties who actively try to poke holes and exploit any weaknesses in our system architecture.

SOC 1 AND SOC 2 SECURITY ASSESSMENTS
Every year, we undergo an even more thorough review by an AICPA-certified organization that covers our business operations and security practices.